



Essential Sustainability Questionnaire

Hotel Details

Hotel Name	Hotel Palace Berlin
Hotel Website	
Contact Name	Nadine Brethauer
Telephone Number	+493025021181
Email Address	n.brethauer@palace.de

General Sustainability Practices

Do you have a current sustainability or CSR policy?	No
Does your policy cover environmental, social, accessibility, wellbeing, and fairness for staff?	Some areas only



Is the policy shared with guests or made publicly available (website, brochure, in-room materials)?

Yes, on website

Who is responsible for sustainability?

Klaus Rusitschka, Director of Business Development

Please list any green certifications, labels, or recognition achieved.

Supporting Documents

Additional Comments

please see: <https://www.palace.de/en/sustainability-digitization>

Energy & Water

Do you measure energy and water use?

Yes, both energy and waster

Do you take actions to save energy (e.g., LED lighting, timers, efficient air conditioning)?

- double glazing on all windows to reduce energy consumption for both heating and cooling - since 2024 the Hotel Palace Berlin uses electricity exclusively from renewable energy sources - all hotel rooms have large windows and sufficient natural light to reduce the energy used for lighting - at least 80% modern LED lamps, which ensure high energy efficiency and have a lower disposal requirement due to their long service life

Do you use renewable energy or a green energy tariff?

Yes, renewable energy



Do you take actions to save water (e.g., low-flow taps, leak detection, linen reuse)?

- water-saving showers & toilets - towel reuse concept during your stay to avoid wasted loads of laundry & detergent - guests can choose not to clean the room, which reduces the cleaning of linens - the Hotel Palace Berlin is connected to a recycling system for service water

Do you have a policy on energy and water conservation?

No, but have informal practices

Do you have Electric Vehicle charging spaces at your property?

Yes, 1 - 5

How does your organisation approach AI (Artificial Intelligence) usage?

AI is used to improve efficiency and reduce resource use

Waste Management

Do you have recycling bins for glass, paper, metal, and plastics?

Yes

Are bins clearly labelled?

No

Have you removed or reduced single-use plastics (e.g., cups, straws, amenities)?

Yes



Are you paperless? If not, are recycled or FSC-certified papers¹ and environmentally responsible printing materials used?

Yes

Food & Beverage

Do you buy local or seasonal food where possible?

Sometimes

Do you offer vegetarian or plant-based options and highlight them?

Yes, but not highlighted

Is seafood responsibly sourced (MSC², ASC³, or similar)?

Yes, Always

Do you communicate sourcing choices to guests (menus, signage, digital)?

Yes, menus

Purchases

Are sustainable amenities or guest products provided (refillable toiletries, eco-friendly disposables)?

Yes, all guest products



Are environmentally responsible cleaning products used (e.g., Green Seal⁴, EcoLabel⁵)?

Yes, all cleaning products

Staff, Wellbeing & Inclusion

Do you follow fair employment practices? (Living wage employer⁶, B Corp⁷, Shine⁸, etc.)

Yes, informal practices

Do you have policies on equal treatment, diversity, and inclusion?

follow german laws and offer fair and equal conditions to all employees

Are staff wellbeing programmes in place (mental health, safe working conditions)?

regluar trainings in cooperation with healt insurance companies. On- and offline

Accessibility

Do you provide clear accessibility information on your website and booking platforms (accessible room features, dimensions, assistive services)?

Some information



Do you have accessible routes (ramps, lifts, clear corridors) and signage for guests with mobility needs?

Partially accessible

Do you provide sensory support features (e.g., visual alarms, braille signage, hearing-assistive systems)?

No

Are staff trained to assist guests with a wide range of access needs (not just mobility)?

Some staff trained

Measurement & Reporting

Do you measure how well your sustainability practices are working?

Occasionally

Do you report on sustainability performance?

No

This submission has been sent via the Sustainability Questionnaire form.

More Information & Support

If you're unsure where to start, need support, or would like help turning intentions into actionable sustainability goals, please feel free to reach out to From Now.



From Now is a sustainability consultancy supporting organisations across environmental impact, accessibility, DEI, wellbeing, and community engagement.

Contact: inspired@from-now.com

References

¹ FSC-certified <https://uk.fsc.org/>

² MSC <https://www.msc.org/uk>

³ ASC <https://asc-aqua.org/>

⁴ Green Seal <https://greenseal.org/>

⁵ Ecolabel <https://eu-ecolabel.de/en>

⁶ Living Wage Employer <https://www.livingwage.org.uk/accredited-living-wage-employers>

⁷ B Corp <https://bcorporation.uk/>

⁸ Shine <https://shine.northeast-ca.gov.uk/>